

# Stokes Case management Ltd

## Annual Return 2025/2026

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The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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## Provider: Stokes Case management Ltd

### Provider summary

The provider was registered on:	06/04/2020
The following lists the provider conditions:	There are no conditions associated to the provider

### Training and workforce planning arrangements

<b>Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.</b>	Stokes Case Management is commissioned to oversee client directly recruited staff and ensure full training to deliver safe, appropriate care. Each role has mandatory & client specific training requirements tracked from induction through year one, with further identified during induction, probation, supervision, and annual appraisal. The Head of Operations and HR audits compliance and addresses gaps, while senior leadership provide support on best practice, policy updates, and legislation
<b>Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.</b>	Stokes Case Management is also commissioned to oversee clients' staff teams. All recruitment uses robust safer recruitment practices, with client involvement encouraged, followed by tailored induction and training. Internally, we added one staff member this year for organic growth. We hold regular supervision and annual appraisals, celebrate achievements, run reflective and legislative update training days, and gather feedback during meetings, supervision, feedback questionnaires, and bulletins.

### Regulated services delivered by this provider

Service name	Service type	Type of care
Stokes Case Management Gwent	Domiciliary Support Service	None
Stokes Case Management North Wales	Domiciliary Support Service	None
Stokes Case Management Cardiff and Vale	Domiciliary Support Service	None
Stokes Case Management West Glamorgan	Domiciliary Support Service	None
Stokes Case Management Cwm Taff	Domiciliary Support Service	None
Stokes Case Management	Domiciliary Support Service	None
Stokes Case Management Powys	Domiciliary Support Service	None

## Service: Stokes Case Management Gwent

### Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	06/04/2020
Maximum number of places	0
Partnership Area	Gwent
Service Conditions	<ul style="list-style-type: none"><li>Stokes Case management Ltd is registered to provide a domiciliary support service in Gwent regional partnership area</li><li>The responsible individual for this service is Rhiannon Lynne Stokes</li></ul>
How many people in total did the service provide care and support to during the last financial year?	1

### Service management

Responsible Individual(s)	Rhiannon Stokes
Manager(s)	Joanna Ali

### Service contact details

Service Telephone Number	<a href="tel:07534266642">07534 266 642</a>
Service Contact Email Address	<a href="mailto:admin@stokescasemanagement.co.uk">admin@stokescasemanagement.co.uk</a>

### Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

### Engagement with people using the service

<p>Feedback questionnaires were sent to clients &amp; their family members, in February 2026. The feedback forms returned, and feedback received has been extremely positive, which included some family responses relating to individual case managers such as "Amazing support for the whole family. Always supportive and always puts my child first.", "exceptionally supportive and always communicates in a timely manner.", "Supportive to all involved and willing to challenge when needed.". Case Managers regularly visit, telephone, meet (in person &amp; virtually) our clients and their families to discuss client support and to confirm support provision continues to meet their needs and wishes. Case Managers also remind clients and their family to contact (and who to contact), if they have any concerns about the support they receive.</p>
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### Compliance and quality statement

<p><b>Not Inspected - Strong Internal Checks</b></p> <p>Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.</p> <p>We are confident our service meets the standards set out under section 27(1) of the 2016 Act.</p>
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### Fees charged by the service

The minimum hourly rate payable during the last financial year?	£0
The maximum hourly rate payable during the last financial year?	£0

### Complaints processed by the service

Total number of formal complaints made during the last financial year	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	1

### Staff working at the service

#### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	11.49
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#### Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0

#### Training undertaken

#### Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed

#### Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed

#### Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed

#### Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed

#### Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed

#### Contractual arrangements

#### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0

#### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0

#### Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0

#### Staff qualifications

<b>Role type</b>	<b>Hold required qualification</b>	<b>Working towards required qualification - not apprenticeship</b>
<b>Manager</b>	0	0

## Service: Stokes Case Management

### Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	06/04/2020
Maximum number of places	0
Partnership Area	West Wales
Service Conditions	<ul style="list-style-type: none"><li>Stokes Case management Ltd is registered to provide a domiciliary support service in West Wales regional partnership area</li><li>The responsible individual for this service is Rhiannon Lynne Stokes</li></ul>
How many people in total did the service provide care and support to during the last financial year?	3

### Service management

Responsible Individual(s)	Rhiannon Stokes
Manager(s)	Joanna Ali

### Service contact details

Service Telephone Number	<a href="tel:07534266642">07534 266 642</a>
Service Contact Email Address	<a href="mailto:admin@stokescasemanagement.co.uk">admin@stokescasemanagement.co.uk</a>

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### Compliance and quality statement

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### Fees charged by the service

The minimum hourly rate payable during the last financial year?	£0
The maximum hourly rate payable during the last financial year?	£0

### Complaints processed by the service

Total number of formal complaints made during the last financial year	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	1

#### Staff working at the service

##### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	11.49
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##### Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0

#### Training undertaken

##### Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed

##### Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed

##### Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed

##### Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed

##### Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed

#### Contractual arrangements

##### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0

##### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0

#### Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0

#### Staff qualifications

<b>Role type</b>	<b>Hold required qualification</b>	<b>Working towards required qualification - not apprenticeship</b>
<b>Manager</b>	0	0

## Service: Stokes Case Management West Glamorgan

### Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	06/04/2020
Maximum number of places	0
Partnership Area	West Glamorgan
Service Conditions	<ul style="list-style-type: none"><li>Stokes Case management Ltd is registered to provide a domiciliary support service in West Glamorgan regional partnership area</li><li>The responsible individual for this service is Rhiannon Lynne Stokes</li></ul>
How many people in total did the service provide care and support to during the last financial year?	2

### Service management

Responsible Individual(s)	Rhiannon Stokes
Manager(s)	Joanna Ali

### Service contact details

Service Telephone Number	<a href="tel:07534266642">07534 266 642</a>
Service Contact Email Address	<a href="mailto:admin@stokescasemanagement.co.uk">admin@stokescasemanagement.co.uk</a>

### Languages used at the service

What is the main language through which the service is provided?	Both
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

### Engagement with people using the service

<p>Feedback questionnaires were sent to clients &amp; their family members, in February 2026. The feedback forms returned, and feedback received has been extremely positive, which included some family responses relating to individual case managers such as "Amazing support for the whole family. Always supportive and always puts my child first.", "exceptionally supportive and always communicates in a timely manner.", "Supportive to all involved and willing to challenge when needed.". Case Managers regularly visit, telephone, meet (in person &amp; virtually) our clients and their families to discuss client support and to confirm support provision continues to meet their needs and wishes. Case Managers also remind clients and their family to contact (and who to contact), if they have any concerns about the support they receive.</p>
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### Compliance and quality statement

<p><b>Not Inspected - Strong Internal Checks</b></p> <p>Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.</p> <p>We are confident our service meets the standards set out under section 27(1) of the 2016 Act.</p>
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### Fees charged by the service

The minimum hourly rate payable during the last financial year?	£0
The maximum hourly rate payable during the last financial year?	£0

### Complaints processed by the service

Total number of formal complaints made during the last financial year	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	1

### Staff working at the service

#### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	11.49
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#### Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0

#### Training undertaken

##### Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed

##### Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed

##### Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed

##### Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed

##### Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed

#### Contractual arrangements

##### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0

##### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0

#### Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0

#### Staff qualifications

<b>Role type</b>	<b>Hold required qualification</b>	<b>Working towards required qualification - not apprenticeship</b>
<b>Manager</b>	0	0

## Service: Stokes Case Management Cwm Taff

### Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	06/04/2020
Maximum number of places	0
Partnership Area	Cwm Taf Morgannwg
Service Conditions	<ul style="list-style-type: none"><li>Stokes Case management Ltd is registered to provide a domiciliary support service in Cwm Taf Morgannwg regional partnership area</li><li>The responsible individual for this service is Rhiannon Lynne Stokes</li></ul>
How many people in total did the service provide care and support to during the last financial year?	0

### Service management

Responsible Individual(s)	Rhiannon Stokes
Manager(s)	Joanna Ali

### Service contact details

Service Telephone Number	<a href="tel:07534266642">07534 266 642</a>
Service Contact Email Address	<a href="mailto:admin@stokescasemanagement.co.uk">admin@stokescasemanagement.co.uk</a>

### Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

### Engagement with people using the service

<p>Feedback questionnaires were sent to clients &amp; their family members, in February 2026. The feedback forms returned, and feedback received has been extremely positive, which included some family responses relating to individual case managers such as "Amazing support for the whole family. Always supportive and always puts my child first.", "exceptionally supportive and always communicates in a timely manner.", "Supportive to all involved and willing to challenge when needed.". Case Managers regularly visit, telephone, meet (in person &amp; virtually) our clients and their families to discuss client support and to confirm support provision continues to meet their needs and wishes. Case Managers also remind clients and their family to contact (and who to contact), if they have any concerns about the support they receive.</p>
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### Compliance and quality statement

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### Fees charged by the service

The minimum hourly rate payable during the last financial year?	£0
The maximum hourly rate payable during the last financial year?	£0

### Complaints processed by the service

Total number of formal complaints made during the last financial year	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	1

#### Staff working at the service

##### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	11.49
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##### Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0

#### Training undertaken

##### Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed

##### Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed

##### Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed

##### Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed

##### Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed

#### Contractual arrangements

##### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0

##### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0

#### Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0

#### Staff qualifications

<b>Role type</b>	<b>Hold required qualification</b>	<b>Working towards required qualification - not apprenticeship</b>
<b>Manager</b>	0	0

## Service: Stokes Case Management North Wales

### Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	06/04/2020
Maximum number of places	0
Partnership Area	North Wales
Service Conditions	<ul style="list-style-type: none"><li>Stokes Case management Ltd is registered to provide a domiciliary support service in North Wales regional partnership area</li><li>The responsible individual for this service is Rhiannon Lynne Stokes</li></ul>
How many people in total did the service provide care and support to during the last financial year?	0

### Service management

Responsible Individual(s)	Rhiannon Stokes
Manager(s)	Joanna Ali

### Service contact details

Service Telephone Number	<a href="tel:07534266642">07534 266 642</a>
Service Contact Email Address	<a href="mailto:admin@stokescasemanagement.co.uk">admin@stokescasemanagement.co.uk</a>

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### Engagement with people using the service

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### Fees charged by the service

The minimum hourly rate payable during the last financial year?	£0
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### Complaints processed by the service

Total number of formal complaints made during the last financial year	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	1

#### Staff working at the service

##### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	11.49
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##### Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0

#### Training undertaken

##### Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed

##### Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed

##### Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed

##### Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed

##### Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed

#### Contractual arrangements

##### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0

##### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0

#### Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0

#### Staff qualifications

<b>Role type</b>	<b>Hold required qualification</b>	<b>Working towards required qualification - not apprenticeship</b>
<b>Manager</b>	0	0

## Service: Stokes Case Management Cardiff and Vale

### Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	06/04/2020
Maximum number of places	0
Partnership Area	Cardiff and Vale
Service Conditions	<ul style="list-style-type: none"><li>Stokes Case management Ltd is registered to provide a domiciliary support service in Cardiff and Vale regional partnership area</li><li>The responsible individual for this service is Rhiannon Lynne Stokes</li></ul>
How many people in total did the service provide care and support to during the last financial year?	1

### Service management

Responsible Individual(s)	Rhiannon Stokes
Manager(s)	Joanna Ali

### Service contact details

Service Telephone Number	<a href="tel:07534266642">07534 266 642</a>
Service Contact Email Address	<a href="mailto:admin@stokescasemanagement.co.uk">admin@stokescasemanagement.co.uk</a>

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### Engagement with people using the service

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### Compliance and quality statement

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### Fees charged by the service

The minimum hourly rate payable during the last financial year?	£0
The maximum hourly rate payable during the last financial year?	£0

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Total number of formal complaints made during the last financial year	1
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Number of complaints partially upheld	0
Number of complaints not upheld	1

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#### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	11.49
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Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed

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Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed

##### Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
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##### Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed

##### Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed

#### Contractual arrangements

##### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0

##### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0

#### Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0

#### Staff qualifications

<b>Role type</b>	<b>Hold required qualification</b>	<b>Working towards required qualification - not apprenticeship</b>
<b>Manager</b>	0	0

## Service: Stokes Case Management Powys

### Service summary

Service Type	Domiciliary Support Service
Type of Care	None
Approval Date	06/04/2020
Maximum number of places	0
Partnership Area	Powys
Service Conditions	<ul style="list-style-type: none"><li>Stokes Case management Ltd is registered to provide a domiciliary support service in Powys regional partnership area</li><li>The responsible individual for this service is Rhiannon Lynne Stokes</li></ul>
How many people in total did the service provide care and support to during the last financial year?	0

### Service management

Responsible Individual(s)	Rhiannon Stokes
Manager(s)	Joanna Ali

### Service contact details

Service Telephone Number	<a href="tel:07534266642">07534 266 642</a>
Service Contact Email Address	<a href="mailto:admin@stokescasemanagement.co.uk">admin@stokescasemanagement.co.uk</a>

### Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

### Engagement with people using the service

<p>Feedback questionnaires were sent to clients &amp; their family members, in February 2026. The feedback forms returned, and feedback received has been extremely positive, which included some family responses relating to individual case managers such as "Amazing support for the whole family. Always supportive and always puts my child first.", "exceptionally supportive and always communicates in a timely manner.", "Supportive to all involved and willing to challenge when needed.". Case Managers regularly visit, telephone, meet (in person &amp; virtually) our clients and their families to discuss client support and to confirm support provision continues to meet their needs and wishes. Case Managers also remind clients and their family to contact (and who to contact), if they have any concerns about the support they receive.</p>
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### Compliance and quality statement

<p><b>Not Inspected - Strong Internal Checks</b></p> <p>Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.</p> <p>We are confident our service meets the standards set out under section 27(1) of the 2016 Act.</p>
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### Fees charged by the service

The minimum hourly rate payable during the last financial year?	£0
The maximum hourly rate payable during the last financial year?	£0

### Complaints processed by the service

Total number of formal complaints made during the last financial year	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	1

#### Staff working at the service

##### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	11.49
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##### Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0

#### Training undertaken

##### Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed

##### Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed

##### Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed

##### Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed

##### Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed

#### Contractual arrangements

##### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0

##### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0

#### Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0

#### Staff qualifications

<b>Role type</b>	<b>Hold required qualification</b>	<b>Working towards required qualification - not apprenticeship</b>
<b>Manager</b>	0	0